



What do we do with your information?

When you purchase something from our store, as part of the buying and selling process, we collect the personal information you give us such as your name, address and email address.

According to Austrian tax law, the personal information collected in the course of the purchasing process may be stored up to 7 years.

When you browse our website and store, we also receive information that helps us learn about your browser or operating system. Detailed information about [Web Analytics and Cookies](#) is stated below. With your permission, we may send you emails about our store, new products and other updates.

Consent

How do you get my consent?

When you provide us with personal information to complete a transaction, place an order or arrange for a delivery, we imply that you consent to our collecting it and using it for that specific reason only. If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

How do I withdraw my consent?

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime, by contacting us at info@topflopp.com or mailing us at: Top Flopp, Bahnhofstr. 31, 7471 Rechnitz, Austria.

Disclosure

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

Store

Our store is hosted on Jimdo (www.jimdo.com). They provide us with the online platform that allows us to sell our products and services to you. Your data is stored through the Jimdo Shop application. For more insight, you may also want to read the Jimdo Terms of Use [here](#) and Privacy Statement [here](#).

Third-party Services

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information required for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located a different jurisdiction than either you or us. So if you elect to proceed with a transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

Once you leave our website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

Links

When you click on links on our website, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

Security

The security of your personal information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure.

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

Cookies

A cookie is a small text file that is placed on to your computer via your web browser when you visit a website. Cookies are used to save certain information, such as storing the contents of your shopping basket or noting the last time you visited a website.

Cookies are only used to store data. They are not used to do anything harmful like start a process or infect your computer.

You may configure your browser to notify you when you receive a cookie, and you may refuse to accept them entirely. However, if you refuse to accept cookies, you may limit the functionality that we can provide to you when you visit our site.

Web Analytics

Our website uses the Flashcounter and Google Analytics.

For further details please refer to the data protection information provided by the service provider in question.

Google Analytics:

uses "cookies", which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google.

You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

If you want to opt-out, download and install the add-on for your web browser here:

<https://tools.google.com/dlpage/gaoptout?hl=en>

Privacy Policy: https://support.google.com/analytics/topic/2919631?hl=en&ref_topic=1008008 and <http://www.google.com/intl/en/policies/privacy/>

Flashcounter:

is a service from the [Augsburger Webagentur Team23](#) (german only) for analysing visits on websites. For the technical realization cookies and your IP address is used, but the data will not be associated with a specific person. There is no reference and integration of your IP address with any other data source. The IP addresses and cookies are usually deleted after a few days, but not later than a month. Information created by the cookie is stored on the Server of Team23 Internetagentur in Germany. The IP address is anonymised before storage.

You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website.

If you want to opt-out, use the FlashCounter-Opt-Out-Cookie (german only):

<http://fc.webmasterpro.de/optoutcookie.html>

Privacy Policy (german only): <http://www.flashcounter.com/datenschutz.html>

Social Buttons

Our website uses so-called social buttons for sharing content in social networks such as Facebook, Google+ and Twitter. Please note that we have no control or influence on the extent of the data retrieved by the social networks with their buttons. For details please refer to the data protection information provided by the social network in question:

Facebook <https://www.facebook.com/about/privacy/>

Twitter <https://twitter.com/privacy>

Google+ <http://www.google.com/intl/en/policies/privacy/>

Age of Consent

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

Changes to this Privacy Policy

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website.

If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.

Questions and Contact Information

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact us at info@topflopp.com or by mail at Top Flopp, Bahnhofstr. 31, 7471 Rechnitz, Austria.

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